



## Information Sheet

We want to make your trips to Aquavet as enjoyable as possible so below are a few tips and information regarding your dog's hydrotherapy sessions.

### Before each session

Avoid feeding your dog for at least 4 hours before your appointment unless there are medical reasons to do otherwise (e.g. diabetes).

Please brush your dog before you come every time to remove dead and loose hair which blocks our filters.

Avoid walking through muddy areas, dirty water or puddles with your dog to avoid water contamination.

Please make sure your dog has had plenty of opportunity to toilet before their session. There is a small park at the top of Oak Street. A charge of £40 will be made if dog defecates in the water - In addition to session fee.

Please telephone us if your dog has any skin problems or infections, vomiting, diarrhea or increased lameness. It is better to rebook in the interest of your dog's health and to prevent water contamination.

(Please note: cancellation of a session less than 24 hours working notice will incur a late cancellation charge of the full cost of the session)

Your initial visit will consist of a full consultation to discuss your dog's requirements.

We encourage all owners to get actively involved in the hydrotherapy treatment but if you prefer to wait in our waiting room, this is not a problem. Be prepared to get a little wet! The first session is based on introducing your dog to hydrotherapy.

We have treats, toys and aim to make it as enjoyable as possible.

We do have a blaster to remove most of the water from their coat.

**N.B. NO DOG IS TO ENTER THE POOL WITHOUT A MEMBER OF STAFF.**

If you have any questions please do not hesitate to contact us on 0114 2 583 221.