

Hydrotherapy Introduction

We want to make your trips to Aquavet as enjoyable as possible, so we have listed below a few tips and information regarding your dog's hydrotherapy sessions.

Referral by Veterinary Surgeon

We require all dogs attending Aquavet are referred by a Veterinary Surgeon who authorises hydrotherapy treatment as being suitable for their patient. This applies to dogs requiring treatment and those attending for fun and fitness swims. A registration form is enclosed with this pack.

Before each session

- ☞ Avoid feeding your dog for at least 4 hours before your appointment, unless there are medical reasons to do otherwise, (e.g. diabetes).
- ☞ Before you attend your appointment, please brush your dog to remove any dead and loose hair which blocks the pool filters
- ☞ Avoid walking your dog through muddy areas, dirty water or puddles to avoid water contamination
- ☞ Please ensure your dog has had plenty of opportunity to 'toilet' before their session.
- ☞ If a dog defecates in the water, an additional charge of £40.00 will be made in addition to the session fee. There is a small park at the top of Oak Street suitable for dog walking. Please remember it is the owner's responsibility to poop-a-scoop.

If your dog goes to the toilet in the business car park, please clean it up and take the bag home with you. We do not have waste bin facilities

Letting us know

Please let us know if your dog has any skin problems, infections, vomiting, diarrhoea or increased lameness. It is better to re-book in the interest of your dog's health and prevent water contamination.

Please note that cancellation of a session less than 24 hours working notice will incur a late cancellation charge of the full cost of the session.

Your initial visit

This will consist of a full consultation to discuss your dog's requirements. We will check through your paperwork to ensure we have the correct consent and referral information. The first session is based on getting your dog used to hydrotherapy.

We encourage all owners to get actively involved in the hydrotherapy treatment, but if you prefer, you can wait in the waiting room; this is not a problem. Please be prepared to get a little wet and make sure you are wearing sensible footwear as the pool room floor can become very wet.

We have treats and toys to encourage the dogs. Our aim is to make the experience as enjoyable as possible

The dogs are showered off before swimming. This helps to remove any excess dust and hair from their coats. They are also showered off after swimming. They can be shampooed if required. Please see 'Other Services' in the After Care Information section. The dogs are dried off with an Aquamat, (special hydro towel), and we use a blaster, (hair drier) to remove excess water from their coat.

Please note dogs are not allowed to enter the pool without a member of staff. If your dog is enthusiastic about their swimming, we would ask that they are kept on a lead when entering the pool room. Prevention is better than cure!