

## **After Care Information**

### **After each session –**

- ☞ Please monitor your dog and make us aware of any increased lameness, stiffness or if they are over tired beyond 24 hours after treatment.
- ☞ Remember to follow any exercise and / or medication regime recommended by your Vet or Physiotherapist
- ☞ Your dog **will not** require any further exercise on their hydrotherapy days
- ☞ Do not allow your dog to swim in cold outdoor water during your time at Aquavet. We keep the pool water warm to ensure a good blood supply to the muscles for optimum rehabilitation and fitness swims. Dipping into cold water can cause muscle spasm and may undo the good the treatment is doing.

### **Regular Reports -**

For dog's attending for treatment sessions using either the hydrotherapy pool or treadmill, we regularly write a report to your Vet / other referrer, keeping them informed of your dog's progress.

### **Don't forget**

It remains the responsibility of the owner to check whether your pet insurance policy will cover hydrotherapy treatment. We are happy to complete your insurance forms in order for you to claim back the cost of the sessions.

### **Payment and booking**

We ask for full payment at the end of each session. Aquavet accepts payment by cash or card, no cheques.

Please aim to book future appointments in advance to avoid disappointment.

## **HYDROTHERAPY AND PHYSIOTHERAPY APPOINTMENTS – PAYMENT METHODS**

Aquavet Ltd (Hydrotherapy) and Sarah Edge, Canine Physiotherapist, (ACPAT registered), are individual businesses; therefore treatments need to be paid for separately.

Aquavet Ltd can accept payment by cash or card, (no cheques), for their appointment.

Sarah Edge, Physiotherapist, accepts payment by cash, cheque or BACS transfer.

**We would be grateful if you would bring the appropriate payment method per business when you pay for your first and subsequent appointments.** Thank you for your consideration.

### **Other services**

We offer a shampoo service for £3.50. Collect the loyalty stamps each time you purchase a shampoo – buy 5 get one free. Or, if you wish to bring your own shampoo, there will be a charge of £1.50.

Lisa Dobson is a qualified obedience dog instructor, so please ask for details if you have any training issues.

We are also able to order pet foods, treats and toys at reduced prices compared with other retailers.

If you have any questions, please do not hesitate to contact us.