



Hydrotherapy Introduction

You have an appointment to bring _____
on _____ at _____
to use our _____

Please read the following information to ensure your visit to Aquavet is as pleasant, enjoyable and productive as possible.

Please bring your dogs up to date vaccination record card and your completed registration form with you on your first visit.

Before every hydrotherapy session please:

- Avoid feeding your dog for at least four hours before your appointment unless there are medical reasons to do otherwise (e.g diabetes etc.)
- Please telephone and inform a member of staff if your dog has any skin problems or infections, vomiting, diarrhoea or increased lameness. We may advise that it is better to rebook the appointment in the interest of your dogs health and to prevent water contamination (please note: any session cancelled with less than 48 hours notice will incur a late cancellation charge of the full session cost).
- Please brush your dog to remove dead and loose hairs.
- Avoid walking through muddy areas, puddles or dirty water with your dog on the day of your session to avoid water contamination.
- Please make sure you provide plenty of opportunities for your dog to toilet before their session (a charge of £29.98 will be made plus their session fee to any dog who passes faeces in the water).
- Remember to bring a towel with you. We do have a blaster hairdryer but we like to give your dog a rub down with a towel prior to this and to dry their head and ears.
- Your initial visit will consist of a consultation to discuss your dogs requirements and prepare a tailored programme. We encourage all owners to get actively involved in our hydrotherapy treatment but if you decide not to this is not a problem. Be prepared to get a little wet! The first session is based on introducing your dog to their hydrotherapy treatment. We have lots of toys and treats and aim to make hydrotherapy as much fun for all involved as we can!

Have a safe journey, we look forward to meeting you both!

Warmest regards,

The Aquavet Team